# Feature Name Update Work Schedule

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 4.3.21 | | | |
| **Use Case Name:** | Update Work Schedule | | | |
| **Created By:** | Eric Bostwick | | **Last Updated By:** | Jeff Stobb |
| **Date Created:** | 2018-09-11 | | **Last Revision Date:** | 2018-11-30 |
| **Actors:** | | Primary Actor: Manager | | |
| **Description:** | | Managers Need to edit/update customer work schedules. | | |
| **Trigger:** | | Customer wants to change work schedule. | | |
| **Preconditions:** | | 1. Manager has system account.  2. Manager has access to create work schedules.  3. Manager has permission to create work schedules.  4. Manager is in the work schedule screen. | | |
| **Postconditions:** | | 1. A customer work schedule is edited. | | |
| **Normal Flow:** | | 1. Manager selects Edit work schedule from the work schedule Menu. 2. Manager enters the work schedule number to call up the work schedule to the screen 3. Manager modifies or deletes line items on the screen.   4a. If the work schedule total is more than before the work schedule was modified, an additional charge will need to be billed.  4b. If the work schedule total is less than before the work schedule was modified, a credit will need to be issued.   1. work schedule is updated. | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Invalid Item Number]**  **[Alternative Flow 2 –Item Out of Stock]**  **[Alternative Flow 3 – Invalid Credit Card]** | | 2a. In step 2 of the normal flow, if item number is invalid.   1. System prompts Manager to enter a valid schedule number 2. Use case resumes on line 2 of normal flow.   2b. In step 2 of the normal flow, if the item is out of stock  1. Item will not be allowed for the work schedule.  2. Use case resumes on line 2 of normal flow.  3a. In step 4a and 4b of the normal flow. If Credit Card number is invalid or denied.  1. work schedule Edit cannot be completed.  2. Use case goes back to step 3 of the normal flow. | | |
| **Exceptions:** | | 1a. The Database is down.   1. The System displays an error message 2. The Vendor acknowledges the message. 3. The System goes to where it was before the use case started. | | |
| **Includes:** | | System user login | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | | The Database must be up and running | | |
| **Assumptions:** | | User is logged in  User has permission. | | |
| **Notes and Issues:** | | N/A | | |